Universal 911 Dialing - First Transition Report
Please read instructions before completing
Section 1
Carrier identification Information
Parent Company Name: ALLTEL Corporation
Service Provider Name: ALLTEL
Company Address, City, State, Zip:
One Allied Drive
Little Rock, Arkansas 72202
Service Provider Type X Wireless _Wireline
Name(s) of Wireless License Holder(s)
ALLTEL Communications, Inc.
Contact Name: Glenn S. Rabin
Contact Telephone No.: (202) 783-3976
Fax No.: (202) 783-3982
E-mail Address: glenn.s.rabin@ALLTEL.com
Section 2
Local Area 911 Implementation
List all individual local areas covered by this report (e.g., Lee County, Virginia):
Pike County, Alabama
(a) For each area listed above, identify the emergency response point to which 911 call will be routed.
ACI is currently awaiting a response from Governor Don Siegelman
(b) For each area listed above, provide details of the carrier's progress in completing translation and other work necessary to route 911 calls to the identified emergency response point.
ACI is currently awaiting a response from Governor Don Siegelman. At the current time the customer's 911 call is answered at the Pike County Sheriff Office as well as other agencies depending on which cell site/sector the call is placed from.
(c) For each area listed above, provide the date or projected date that transition to the 911 abbreviated dialing code will be completed.By September 11, 2002

Section 3
911 Implementation Problems
(a) Describe any problems the reporting carrier has encountered in identifying 911 number call routing points. Describe any other operational problems carrier has experienced during the initial transition stages.
As of 4/12/02 have not received routing information.
(b) Where the reporting carrier has experienced 911 implementation problems, describe any efforts the carrier has made to coordinate with public safety agencies and state and local authorities.
March 13, 2002 letter sent to Governor Don Siegelman.
Section 4
Certification - To be signed by an authorized representative of the reporting entity
_ I certify that I am an authorized representative of the above-named reporting entity, that I have examined the foregoing report and to the best of my knowledge, information and belief, all statements of fact contained in this form are true and accurate statement of the affairs of the above-named company.
_ I certify that I am an authorized representative of the above-named reporting entity, that I have examined the foregoing report and to the best of my knowledge, information and belief, all statements of fact contained in this form are true and that the reporting entity has completed the steps necessary to properly route 911 emergency calls in the localities covered by the report as of
Signature Glenn s. Rabin
Printed name of authorized representative: Glenn S. Rabin
Title: Vice President, Federal Regulatory Affairs
Date: 4/19/02
This filing is: X_ original filing _ revised filing
PERSONS MAKING WILLFULL FALSE STATEMENTS IN THIS DOCUMENT CAN BE
PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED
STATES CODE, 18 U.S.C. 1001.

Universal 911 Dialing - First Transition Report
Oniversal 711 Dialing - 1113t Transition Report
Please read instructions before completing
Section 1
Carrier identification Information
Parent Company Name: ALLTEL Corporation
Service Provider Name: ALLTEL
Company Address, City, State, Zip: One allied Drive
Little Rock, Arkansas 72202 Service Provider Type X Wireless _Wireline
Name(s) of Wireless License Holder(s)
ALLTEL Communications Inc.
ALE I LE COMMUNICATIONS THE.
Contact Name: Glenn S. Rabin
Contact Telephone No.: (202) 783-3976
Fax No.: (202) 783-3982
E-mail Address: glenn.s.rabin@ALLTEL.com
Section 2
Local Area 911 Implementation
List all individual local areas covered by this report (e.g., Lee County, Virginia):
Clay, Irwin, Johnson and Randolf and Telfair Counties, Ga.
(a) For each one listed shows identify the amount of the transfer to which 011
(a) For each area listed above, identify the emergency response point to which 911 call will be routed.
N/A
IVA
(b) For each area listed above, provide details of the carrier's progress in
completing translation and other work necessary to route 911 calls to the
identified emergency response point.
Companies are currently working with GEMA (Georgia Emergency Management
Agency – the Governor's designated agency for 911 service management- and the Lt.
Governor's Office to address the routing of calls for all Georgia counties currently
without 911 service. Their intent is not only to identify transfer points but for
GEMA, the effected counties and the Lt. Governor's office to agree upon an
implementation plan for full deployment of 911 service. Updates will be provided
through supplements to this report.
(c) For each area listed above, provide the date or projected date that transition
to the 911 abbreviated dialing code will be completed.
to the 711 abbi eviated dialing code will be completed.
By September 11, 2002

Section 3
911 Implementation Problems(a) Describe any problems the reporting carrier has encountered in identifying 911
number call routing points. Describe any other operational problems carrier has
experienced during the initial transition stages.
experienced during the initial transition stages.
As of 4/12/2002 have not received routing instructions.
(b) Where the reporting carrier has experienced 011 implementation problems
(b) Where the reporting carrier has experienced 911 implementation problems, describe any efforts the carrier has made to coordinate with public safety agencies and state and local authorities.
See above
Section 4
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Service Provider Name: ALLTEL Service Provider Name: ALLTEL
Company Address, City, State, Zip: One Allied Drive
Little Rock, Arkansas 72202
Service Provider Type X Wireless _Wireline
Name(s) of Wireless License Holder(s)
ALLTEL Kansas Limited Partnership
ALL LEE Kalisas Elilited Pai thership
Contact Name: Glenn S. Rabin
Contact Telephone No.: (202) 783-3976
Fax No.: (202) 783-3982
E-mail Address: glenn.s.rabin@ALLTEL.com
Section 2
Local Area 911 Implementation
List all individual local areas covered by this report (e.g., Lee County, Virginia):
Elk County, Kansas
Wallace County, Kansas
(a) For each area listed above, identify the emergency response point to which 911
call will be routed.
ACI is currently awaiting a response from Governor Bill Graves.
(b) For each area listed above, provide details of the carrier's progress in
completing translation and other work necessary to route 911 calls to the
identified emergency response point.
File Country ACI is compositely available a second Country Bill Country At the
Elk County - ACI is currently awaiting a response from Governor Bill Graves. At the
current time the customer's 911 call is answered at the Chautauqua Sheriff's Office.
Wallace County – ACI is currently awaiting a response from Governor Bill Graves. At
the current time the customer's 911 call is answered at the Wallace County Sheriff's
Office.
OTTICE.
(c) For each area listed above, provide the date or projected date that transition
to the 911 abbreviated dialing code will be completed.
and the second distribution with the second
By September 11, 2002.

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(b) Where the reporting corries has experienced 011 implementation problems
(b) Where the reporting carrier has experienced 911 implementation problems, describe any efforts the carrier has made to coordinate with public safety agencies and state and local authorities.
March 13, 2002 letter sent to Governor Bill Graves
Section 4 Certification - To be signed by an authorized representative of the reporting entity
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Signature Glenn S. Rabin
Printed name of authorized representative: Glenn S. Rabin
Title: Vice President
Date: Federal Regulatory Affairs
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Universal 911 Dialing - First Transition Report
Oniversal 711 Diality - 111st Transition Report
Please read instructions before completing
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Parent Company Name: ALLTEL Corporation
Service Provider Name: ALLTEL
Company Address, City, State, Zip:
One Allied Drive
Little Rock, Arkansas 72202
Service Provider Type X Wireless _ Wireline
Name(s) of Wireless License Holder(s)
Missouri RSA #2 Partnership
Missouri RSA #4 Partnership
Missouri RSA #15 Limited Partnership
ALLTEL Communications, Inc.
Contact Name: Glenn S. Rabin
Contact Telephone No.: (202) 783-3976
Fax No.: (202) 783-3982
E-mail Address:glenn.s.rabin@ALLTEL.com
Section 2
Local Area 911 Implementation
List all individual local areas covered by this report (e.g., Lee County, Virginia):
Adair County, Missouri
Barry County, Missouri
Benton County, Missouri
Carroll County, Missouri Dade County, Missouri
Douglas County, Missouri
Hickory County, Missouri
Knox County, Missouri
Lewis County, Missouri
McDonald County, Missouri
Ozark County, Missouri
Putnam County, Missouri
Reynolds County, Missouri
Schuyler County, Missouri
Scotland County, Missouri
St. Clair County, Missouri
(a) For each area listed shows identify the amount of the state of the last of the state of the
(a) For each area listed above, identify the emergency response point to which 911 call will be routed.
Can will be routed.
Adair – ACI is currently awaiting a response from Commissioner Gary W. Jones.

Barry County – ACI is currently awaiting a response from Commissioner Cherry Warren.

Benton County – ACI is currently awaiting a response from Commissioner Rodney Meyer.

Carroll County – ACI is currently awaiting a response from Commissioner Nelson Heil Dade County – ACI is currently awaiting a response from Commissioner Rex A. Wilkinson.

Douglas County – ACI is currently awaiting a response from Commissioner Donald Potter.

Hickory County – ACI is currently awaiting a response from Commissioner Lance Hutton.

Knox County – ACI is currently awaiting a response from Commissioner L. P. Mayfield.

Lewis County – ACI is currently awaiting a response from Commissioner Nancy Goehl. McDonald County – ACI is currently awaiting a response from Commissioner Bill Wilson.

Ozark County – ACI is currently awaiting a response from Commissioner David Morrison.

Putnam County – ACI is currently awaiting a response from Commissioner Charlie Fowler.

Schuyler County – ACI is currently awaiting a response from Commissioner Robert G. Aldridge.

Scotland County – Scotland County Sheriff Office, 660-465-2106.

St. Clair County – ACI is currently awaiting a response from Commissioner L. Wayne Scott.

(b) For each area listed above, provide details of the carrier's progress in completing translation and other work necessary to route 911 calls to the identified emergency response point.

Adair – ACI is currently awaiting a response from Commissioner Gary W. Jones. Barry County – ACI is currently awaiting a response from Commissioner Cherry Warren.

Benton County – ACI is currently awaiting a response from Commissioner Rodney Meyer.

Carroll County – ACI is currently awaiting a response from Commissioner Nelson Heil Dade County – ACI is currently awaiting a response from Commissioner Rex A. Wilkinson.

Douglas County – ACI is currently awaiting a response from Commissioner Donald Potter.

Hickory County – ACI is currently awaiting a response from Commissioner Lance Hutton

Knox County – ACI is currently awaiting a response from Commissioner L. P. Mayfield.

Lewis County – ACI is currently awaiting a response from Commissioner Nancy Goehl. McDonald County – ACI is currently awaiting a response from Commissioner Bill Wilson.

Ozark County – ACI is currently awaiting a response from Commissioner David Morrison.

Putnam County – ACI is currently awaiting a response from Commissioner Charlie Fowler.

Schuyler County – ACI is currently awaiting a response from Commissioner Robert G. Aldridge.

Scotland County – Scotland County Sheriff Office, 660-465-2106. This information will be provided to ACI's network technicians at the next implementation meeting april 17, 2002.

St. Clair County – ACI is currently awaiting a response from Commissioner L. Wayne Scott.

(c) For each area listed above, provide the date or projected date that transition to the 911 abbreviated dialing code will be completed.

By September 11, 2002

Section 3

911 Implementation Problems

(a) Describe any problems the reporting carrier has encountered in identifying 911 number call routing points. Describe any other operational problems carrier has experienced during the initial transition stages.

March 13, 2002 letter sent to Governor Bob Holden

March 14, 2002 Larry Krajci with ACI received an email from Ric Telthorst advising that Gov. Holden was expected to soon issue an executive order designating the Mo. Office of Administration as the state facilitator for the implementation of the order. He advised that R. D. Porter, Mo. OA, had contacted him to help plan a roundtable meeting of LECs, and Wireless Service Providers (WSPs) to discuss implementation of the order.

March 28, 2002 Candy Green with ACI received a letter from Mr. R. D. Porter requesting that she contact him because he had several questions.

March 29, 2002 Ms. Green contacted Mr. Porter and answered his questions. He advised Ms. Green on this call to contact each County Commissioner for routing termination points. He provided a website address that she could not access. After several e-mails back and forth between the two he did provide her with an email address she could access to obtain the names, addresses and phone numbers of the County Commissioners. He also requested a copy of the current wireless routing for 911 calls which Ms. Green provided via email on March 29, 2002. He did request that ACI contact each County Commissioner identified in her March 13, 2002 letter to give each Commissioner an opportunity to make the final determination of where the 911 calls would be routed for their respective counties.

March 29, 2002 Ms. Green sent letters to each of the County Commissioners.

(b) Where the reporting carrier has experienced 911 implementation problems, describe any efforts the carrier has made to coordinate with public safety agencies and state and local authorities.

March 13, 2002 letter sent to Governor Bob Holden

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March 29, 2002 Ms. Green contacted Mr. Porter and answered his questions. He advised Ms. Green on this call to contact each County Commissioner for routing termination points. He provided a website address that she could not access. After several e-mails back and forth between the two he did provide her with an email

address she could access to obtain the names, addresses and phone numbers of the County Commissioners. March 29, 2002 Ms. Green sent letters to each of the County Commissioners. Of the letters sent, only one (Scotland) county has responded to date. Section 4 Certification - To be signed by an authorized representative of the reporting entity I certify that I am an authorized representative of the above-named reporting entity, that I have examined the foregoing report and to the best of my knowledge, information and belief, all statements of fact contained in this form are true and accurate statement of the affairs of the above-named company. I certify that I am an authorized representative of the above-named reporting entity, that I have examined the foregoing report and to the best of my knowledge, information and belief, all statements of fact contained in this form are true and that the reporting entity has completed the steps necessary to properly route 911 emergency calls in the localities covered by the report as of____ Signature Glenn S. Rabin Printed name of authorized representative: Glenn S. Rabin

Title: Vice President, Federal Regulatory Affairs

Date: 4/19/02

This filing is: _X original filing _ revised filing

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Universal 911 Dialing - First Transition Report
Please read instructions before completing
Section 1
Carrier identification Information
Parent Company Name: ALLTEL Corporation
Service Provider Name: ALLTEL
Company Address, City, State, Zip:
One Allied Drive
Little Rock, Arkansas 72202
Service Provider Type X Wireless _Wireline
Name(s) of Wireless License Holder(s)
ALLTEL Communications of Nebraska, Inc.
Contact Name: Glenn S. Rabin
Contact Telephone No.: (202) 783-3976
Fax No.: (202) 783-3982
E-mail Address: glenn.s.rabin@ALLTEL.com
Section 2
Local Area 911 Implementation
List all individual local areas covered by this report (e.g., Lee County, Virginia):
Pawnee County, Nebraska
Rock County, Nebraska
Nemaha County, Nebraska
Logan County, Nebraska
Red Willow County, Nebraska
Perkins County, Nebraska
(a) For each area listed above, identify the emergency response point to which 911 call will be routed.
Pawnee County – Johnson County Sheriff Office, 402-852-2969
Rock County – Rock County Sheriff Office, 402-684-3811
Nemaha County – Nemaha County Sheriff Office, 402-274-3139
Logan County - Stapleton Fire Dept., 308-636-2997
Red Willow County - McCook Police Dept., 308-345-3450
Perkins County - Perkins County Sheriff Office, 308-352-4564
(b) For each area listed above, provide details of the carrier's progress in
completing translation and other work necessary to route 911 calls to the
(double(ad announce of a later)

Pawnee County – Routing for this county will be provided at next implementation meeting scheduled for April 17, 2002 to ACI network technicians.

Rock County - Routing for this county will be provided at next implementation

identified emergency response point.

meeting scheduled for April 17, 2002 to ACI network technicians.

Nemaha County - Routing for this county will be provided at next implementation meeting scheduled for April 17, 2002 to ACI network technicians.

Logan County - Routing for this county will be provided at next implementation meeting scheduled for April 17, 2002 to ACI network technicians.

Red Will County - Routing for this county will be provided at next implementation meeting scheduled for April 17, 2002 to ACI network technicians.

Perkins County - Routing for this county will be provided at next implementation meeting scheduled for April 17, 2002 to ACI network technicians.

(c) For each area listed above, provide the date or projected date that transition to the 911 abbreviated dialing code will be completed. By September 11, 2002

Section 3
911 Implementation Problems
(a) Describe any problems the reporting carrier has encountered in identifying 911 number call routing points. Describe any other operational problems carrier has experienced during the initial transition stages.
N/A
(b) Where the reporting carrier has experienced 911 implementation problems, describe any efforts the carrier has made to coordinate with public safety agencies and state and local authorities.
N/A
Section 4
Certification - To be signed by an authorized representative of the reporting entity
_ XX
knowledge, information and belief, all statements of fact contained in this form are true and that the reporting entity has completed the steps necessary to properly route 911 emergency calls in the localities covered by the report as of
Signature Glenn S. Rabin
Printed name of authorized representative: Glenn S. Rabin
Title: Vice President, Federal Regulatory Affairs
Date: 4/19/02
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Universal 911 Dialing - First Transition Report
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Please read instructions before completing
Section 1
Carrier identification Information
Parent Company Name: ALLTEL Corporation
Service Provider Name: ALLTEL
Company Address, City, State, Zip:
One allied Drive
Little Rock, Arkansas 72202
Service Provider Type X WirelessWireline
Name(s) of Wireless License Holder(s)
ALLTEL Communications of Ohio NO.3, Inc.
Contact Name: Glenn S. Rabin
Contact Telephone No.: (202) 783-3976
Fax No.: (202) 783-3982
E-mail Address: glenn.s.rabin@ALLTEL.com
Section 2
Local Area 911 Implementation
List all individual local areas covered by this report (e.g., Lee County, Virginia):
Carol, Columbiana, Harrison, Meigs, Monroe, Noble, Vinton, and Washington counties,
Ohio
(a) For each area listed above, identify the emergency response point to which 911
call will be routed.
To be determined - See below
(b) For each area listed above, provide details of the carrier's progress in
completing translation and other work necessary to route 911 calls to the
identified emergency response point.
All E-911 calls are currently routed to the Sheriff's departments in each of the
counties. The counties have approved or are considering approval of a surcharge to
on telecommunications services to implement a county E-911 system.
γ · · · · · · · · · · · · · · · · · · ·
(c) For each area listed above, provide the date or projected date that transition
to the 911 abbreviated dialing code will be completed.
By September 11, 2002 - Unless otherwise modified.

Section 3
911 Implementation Problems
(a) Describe any problems the reporting carrier has encountered in identifying 911 number call routing points. Describe any other operational problems carrier has experienced during the initial transition stages.
N/A
(b) Where the reporting carrier has experienced 911 implementation problems, describe any efforts the carrier has made to coordinate with public safety agencies and state and local authorities.
See above
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Signature Glenn S. Rabin
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Universal 911 Dialing - First Transition Report
Please read instructions before completing
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Carrier identification Information
Parent Company Name: ALLTEL Corporation
Service Provider Name: ALLTEL
Company Address, City, State, Zip:
One Allied Drive
Little Rock, Arkansas 72202
Service Provider Type X Wireless _Wireline
Name(s) of Wireless License Holder(s)
South Carolina RSA #2 Cellular Limited Partnership
Contact Name: Glenn S. Rabin
Contact Telephone No.: (202) 783-3976
Fax No.: (202) 783-3982
E-mail Address: glenn.s.rabinALLTEL.com
Section 2
Local Area 911 Implementation
List all individual local areas covered by this report (e.g., Lee County, Virginia):
Saluda County, South Carolina
(a) For each area listed above, identify the emergency response point to which 911
call will be routed.
At the request of Governor Jim Hodges, in his letter to ACI dated March 26, 2002
ALLTEL Communications Inc. notified Mr. Matt DeZee, The Chief Information
Officer, Budget and Control Board of the State of South Carolina April 1, 2002 for
routing information. To date Mr. DeZee has not responded to ACI's request.
(b) For each area listed above, provide details of the carrier's progress in
completing translation and other work necessary to route 911 calls to the
identified emergency response point.
ACI is currently awaiting a response from Mr. DeZee
At the current time the customer's 911 call is answered by the Saluda Sheriff
Office.
(c) Fore each area listed above, provide the date or projected date that transition

to the 911 abbreviated dialing code will be completed. By September 11, 2002

Section 3 911 Implementation Problems (a) Describe any problems the reporting carrier has encountered in identifying 911 number call routing points. Describe any other operational problems carrier has experienced during the initial transition stages. As of 4/12/02 have not received routing instructions. (b) Where the reporting carrier has experienced 911 implementation problems, describe any efforts the carrier has made to coordinate with public safety agencies and state and local authorities. March 13, 2002 letter sent to Governor Jim Hodges March 26, 2002 letter received from Governor Jim Hodges advising: In accordance with the provisions of the Wireless Communications and Public Safety Act of 1999 (911 Act) Matt DeZee, Chief Information Officer, will serve as South Carolina's point of contact and that he could provide any required information. He also included Mr. DeZee's mailing address and phone number. April 1, 2002 ACI notified Mr. Matt DeZee in writing of the FCC mandate and the request of Governor Hodges that ACI contact him for assistance. Section 4 Certification - To be signed by an authorized representative of the reporting entity I certify that I am an authorized representative of the above-named reporting entity, that I have examined the foregoing report and to the best of my knowledge, information and belief, all statements of fact contained in this form are true and accurate statement of the affairs of the above-named company. I certify that I am an authorized representative of the above-named reporting entity, that I have examined the foregoing report and to the best of my knowledge, information and belief, all statements of fact contained in this form are

Signature Glenn S. Rabin

Printed name of authorized representative: Glenn S. Rabin

Title: Vice President, Federal Regulatory Affairs

Date: 4/19/02

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true and that the reporting entity has completed the steps necessary to properly

route 911 emergency calls in the localities covered by the report as of_

Universal 011 Dialing First Transition Penart
Universal 911 Dialing - First Transition Report
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Section 1
Carrier identification Information
Parent Company Name: ALLTEL Corporation
Service Provider Name: ALLTEL
Company Address, City, State, Zip:
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Little Rock, Arkansas 72202
Service Provider Type X Wireless _Wireline
Name(s) of Wireless License Holder(s)
ALLTEL Communications, Inc.
Contact Name: Glenn S. Rabin
Contact Telephone No.: (202) 783-3976
Fax No.: (202) 783-3982
E-mail Address: glenn.s.rabin@ALLTEL.com
Section 2
Local Area 911 Implementation
List all individual local areas covered by this report (e.g., Lee County, Virginia):
Grainger County, Tennessee
(a) For each area listed above, identify the emergency response point to which 911
call will be routed.
Can will be routed.
ACI is currently awaiting a response from Governor Don Sundquist.
Act is currently awarting a response from dovernor bon sunaquist.
(b) For each area listed above, provide details of the carrier's progress in
completing translation and other work necessary to route 911 calls to the
identified emergency response point.
ACI is currently awaiting a response from Governor Don Sundquist. At the current
time the customer's 911 call is answered at either the Hawkins County Sheriff
Office or the Hamblen County Dispatch Center depending on which cell site/sector
the call is placed from.
(c) For each area listed above, provide the date or projected date that transition
to the 911 abbreviated dialing code will be completed.
and the second distribution with the second
By September 11, 2002

Section 3
911 Implementation Problems
(a) Describe any problems the reporting carrier has encountered in identifying 911 number call routing points. Describe any other operational problems carrier has experienced during the initial transition stages.
As of 4/12/02 have not received routing instructions.
(b) Where the reporting carrier has experienced 911 implementation problems,
describe any efforts the carrier has made to coordinate with public safety agencies and state and local authorities.
March 13, 2002 letter sent to Governor Don Sundquist.
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Signature Glenn S. Rabin
Printed name of authorized representative: Glenn S. Rabin
Title: Vice President, Federal Regulatory Affairs
Date: 4/19/02
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Service Provider Name: ALLTEL
Company Address, City, State, Zip:
One allied Drive
Little Rock, Arkansas 72202
Service Provider Type X Wireless _Wireline
Name(s) of Wireless License Holder(s)
ALLTEL Communications of Virginia NO.1, Inc.
Virginia RSA #2 Limited Partnership
Contact Name: Glenn S. Rabin
Contact Name. Germ 3. Rabin Contact Telephone No.: (202) 783-3976
Fax No.: (202) 783-3982
E-mail Address: glenn.s.rabin@ALLTEL.com
Section 2
Local Area 911 Implementation
List all individual local areas covered by this report (e.g., Lee County, Virginia):
List all individual local alleas covered by this report (e.g., Lee county, virginia).
Appomattox County, Virginia
Bland County, Virginia
Lee County, Virginia
Dickenson County, Virginia
(a) For each area listed above, identify the emergency response point to which 911
call will be routed.
ACI is currently awaiting a response from Governor Mark R. Warner.
(b) For each area listed above, provide details of the carrier's progress in
completing translation and other work necessary to route 911 calls to the
identified emergency response point.
Appomattox County – ACI is currently awaiting a response from Governor Mark R.
Warner. At the current time the customer's 911 call is answered at the State Police
HQs. If the 911 call is a result of an accident then a State Police officer responds.
If it is for fire or rescue they notify the county to respond. All other 911 calls

At the current time the customer's 911 call is answered at the State Police HQs. If

the 911 call is a result of an accident then a State Police officer responds. If it is for fire or rescue they notify the county to respond. All other 911 calls could be handled by either agency depending on available resources.

Lee County - ACI is currently awaiting a response from Governor Mark R. Warner. At the current time the customer's 911 call is answered at the State Police HQs. If the 911 call is a result of an accident then a State Police officer responds. If it is for fire or rescue they notify the county to respond. All other 911 calls could be handled by either agency depending on available resources.

Dickenson County - ACI is currently awaiting a response from Governor Mark R. Warner. At the current time the customer's 911 call is answered at the State Police HQs. If the 911 call is a result of an accident then a State Police officer responds. If it is for fire or rescue they notify the county to respond. All other 911 calls could be handled by either agency depending on available resources.

(c) For each area listed above, provide the date or projected date that transition to the 911 abbreviated dialing code will be completed.

By September 11, 2002

Section 3
911 Implementation Problems
(a) Describe any problems the reporting carrier has encountered in identifying 911 number call routing points. Describe any other operational problems carrier has experienced during the initial transition stages.
As of 4/12/2002 have not received routing instructions.
(b) Where the reporting carrier has experienced 911 implementation problems, describe any efforts the carrier has made to coordinate with public safety agencies and state and local authorities.
March 13, 2002 letter sent to Governor Mark R. Warner.
Section 4
Certification - To be signed by an authorized representative of the reporting entity
_XX
Signature Glenn S. Rabin
Printed name of authorized representative: Glenn S. Rabin
Title: Vice President, Federal Regulatory Affairs
Date: 4/19/02
This filing is: XX _ original filing _ revised filing
PERSONS MAKING WILLFULL FALSE STATEMENTS IN THIS DOCUMENT CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE, 18 U.S.C. 1001.